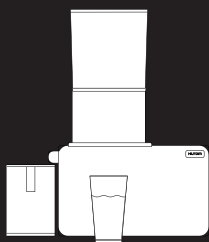


Hurom
Your Health Our Priority



Hurom Product User Manual

CE50/CP50 User Manual

CONTENTS

1. Product Registration

Retailer / Record Serial Number	03
---------------------------------------	----

2. Important Information

Safety Precautions	04
Usage Precautions	07

3. Maintenance and Care

Product Components and Accessories	08
Assembly Instructions	10
Packing Replacement Instructions	12
Parts Cleaning Instructions	13

4. How to Use

Control Panel	14
Auto Menu	15
Auto Menu Time Settings	17
Auto Rinse [RINSE]	18
Manual Menu	19

5. Before Requesting Service

FAQs [Self-Diagnosis / Troubleshooting]	21
Error Codes	24

6. Ingredient Preparation

General Ingredients	26
---------------------------	----

1. Product Registration

Retailer / Record Serial Number

Your health is our only concern.

Thank you for purchasing the Hurom Commercial Slow Juicer.

Record the model number and serial number of your Hurom in the spaces provided below for future reference.

① Company Name:

② Customer Name:

③ Address:

④ Phone Number:

⑤ Email:

⑥ Product Name:

⑦ Product Serial Number (11-digit number below the product barcode sticker):

※ Notes

Service details and exceptions can be found on the Hurom website.

If the product is not defective, additional charges may apply for after-sales (A/S) service requests. Please check the user manual.

Please refer to "Before Requesting Service" in the user manual before contacting Customer Service. (pp. 21-23).

Some parts may be changed by the manufacturer to improve product quality.

2. Important Information

Safety Precautions

- ※ 'Safety Precautions' are guidelines to prevent unexpected risks or damage. Please read carefully and use the product correctly.
- ※ This product is not designed for use by people (including children) with reduced physical, sensory, or mental capabilities or lack of experience and knowledge, unless supervised or instructed in safe usage.
- ※ Careful supervision is required from guardians to ensure children do not touch or play with the device.
- ※ This product can be used in the following environments:
Staff-only areas in shops, offices, and other work environments;
farmhouses; by clients in hotels, motels, and other residential environments; bed and breakfast-type environments.

 **WARNING** Failure to comply may result in serious injury or death.

 **CAUTION** Failure to comply may result in significant injury or product damage.

- ※ Please read the user manual carefully and keep it for future reference. Failure to follow the instructions below may result in electric shock, injury, fire, malfunction, or explosion.

Power Supply

WARNING

- For safety, always use a grounded outlet.
- When using extension cord power outlets (power strips), ensure it meets national standards.
- The total rated current value of electrical appliances connected to extension cord power outlets (power strips) must not exceed the rated current value of the original fixed outlet or power cord.
- Do not power the appliance using a light socket.
- Always insert the power plug fully into the outlet during use and ensure proper contact between the plug and outlet.
- Do not extend the power cord or place it near hot surfaces. Avoid bending, twisting, placing heavy objects on, or tying the cord, as this may damage the plug or power line.

- Always pull the plug by holding the handle. Pulling the cord may cause disconnection or electric shock.
- If the power plug or power cord is damaged, do not repair or modify it arbitrarily. Contact your local Hurom authorized dealer or service center.

CAUTION

- Please turn off the power and unplug the unit when leaving it unattended.

Usage Precautions

WARNING

- Do not touch the power plug or operate the product with wet hands.
- Do not subject the product to severe impact or drop it.
- Do not disassemble the product arbitrarily or modify internal wiring, parts, or protective devices.
- Do not move the main unit or disassemble/attach the drum set or parts during operation.
- Never insert foreign objects, such as fingers, hair, metal pins, or tools, into the feeding chute, juice outlet, or gaps and holes in the product. Physical injury and part damage may occur.
- Do not use damaged parts; replace them immediately. Using them may cause malfunction or injury, for which Hurom bears no responsibility. Take care when cleaning sharp components, as they may cause injury.
- Before changing accessories or accessing moving parts during use, turn off the device and disconnect the power plug.
- Never immerse the power plug, power cord, or product body in water. Also, be careful not to let water or other foreign substances enter the product's switches.
- Do not use the product near flammable materials or heat sources such as gas ranges or ovens. This may cause deformation and fire, and connecting multiple plugs to one outlet may cause overload, resulting in fire or electric shock. Also, be careful as pets may cause burns or malfunction, leading to fire.
- In case of city gas leakage, do not operate the power cord. Open the windows and ventilate.
- Do not use this product near flammable and explosive materials or in similar environments.
- Keep plastic packaging materials out of reach of children or dispose of them. If worn on the head, blocking the nose or mouth may cause suffocation.

CAUTION

- This product is for indoor use only.
“Outdoor or dusty locations may cause product damage or hygiene problems.”
- Any odor from the new product use will naturally dissipate over time.
- Ensure that ties, necklaces, or scarves do not get caught in the feed chute during use. Using components from other manufacturers may cause injury, malfunction, or damage.
- Please place and use this product on a flat and stable surface.
- If the screw rotation stops during operation, it will automatically reverse and then rotate forward again. However, if the power is unstable and the automatic reverse does not operate, press the reverse [REV] button for 3–5 seconds to activate reverse, and then press the desired menu button again.
- The appliance weighs approximately 10 kg. When moving the device, always hold the bottom of the main unit securely with both hands.

Cleaning Precautions

WARNING

- Before cleaning and other maintenance, unplug from the outlet or cut off power, and wait for the product to cool down.

CAUTION

- All components are dishwasher safe except for the main body and cleaning brush. (Do not use at temperatures above 85°C.)

Disposal

- Improper use or arbitrary disposal of the product may affect the environment and human health. This product should be disposed of separately from general household waste according to local waste regulations. When its useful life ends, it should be disposed of at designated collection points or according to local government guidelines.

Usage Precautions

- For fruits with tough seeds that are difficult to chew, such as persimmons, plums, prunes, and peaches, always remove the seeds before juicing.
- For vegetables with fibrous stalk, such as water parsley, celery, and angelica, cut to uniform size before inserting.
- Do not insert grains, sesame seeds, coffee beans, bark, peppercorns, powders, or other ingredients that cannot be juiced.
- Do not insert loach, eel, shrimp, marsh snails, squid, etc.
- Do not insert fruits pickled in alcohol, honey, or sugar (grapes, black raspberries, mulberries, etc.) or enzymes (glasswort, houseleek, etc.). These may cause damage and malfunction.
- Do not insert materials that cannot be juiced because of their characteristics, such as barberry, aloe, cactus pear, quince, arrowroot, Chinese yam, kudzu, sugar cane, acorns, dandelions, etc.
- Juicing large amounts of root vegetables like ginger or using for grain grinding, chopping, or oil extraction may cause damage and malfunction.
- For juicing sessions longer than 1 hour, we recommend running the “auto rinse [RINSE]” program for hygiene purposes before continuing. Do not store freshly juiced green juice or other juices for extended periods. Consume immediately for best results.
- Do not run the machine empty before adding ingredients, as this may damage the motor and components.
- Do not use frozen ice, hot water in the appliance as it may cause damage and malfunction.
- Some ingredients (carrots, cabbage, beets, etc.) may generate more noise than usual during juicing because of their characteristics. This is not a product defect and is normal.
- Be careful, as liquids like milk or soy milk or soft fruits like bananas may flow out through the outlet.
※ After continuous operation, allow a 30-minute interval before using again.
- Never push ingredients with any tools other than the provided pusher.
- Do not insert chopsticks, spoons, or any other objects into the juice cap, pulp outlet, or hopper feed chute while the appliance is operating.

Please note

Wilted ingredients stored in the refrigerator for extended periods or frozen fruits may yield little juice or may not be juiced at all.
If the drum set is not cleaned immediately after use, residue may dry and harden, making disassembly and cleaning difficult and potentially reducing performance. It is recommended to clean the drum set right after use.

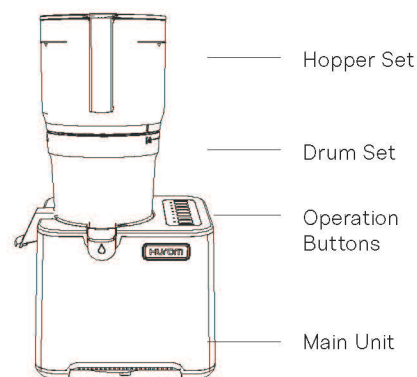
3. Maintenance and Care



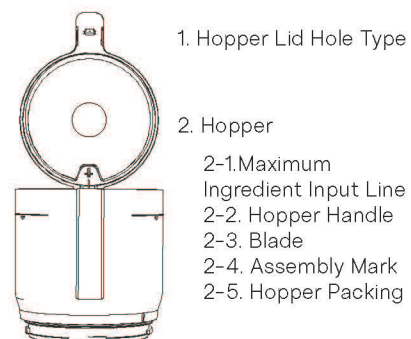
Unboxing QR

Product Components and Accessories

Product

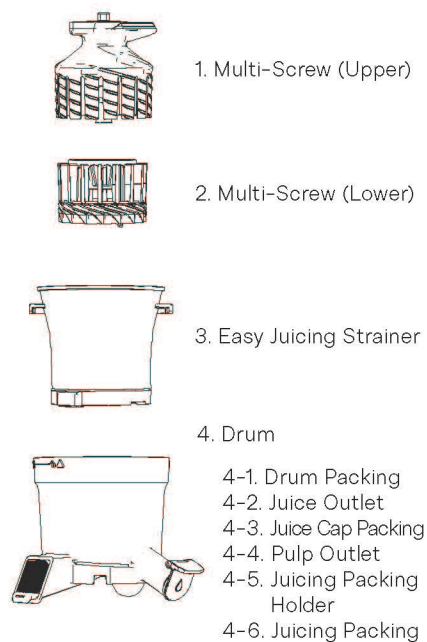


Hopper Parts

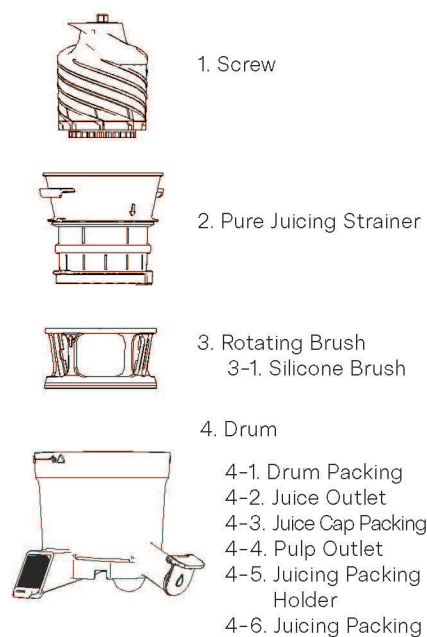


Drum Parts

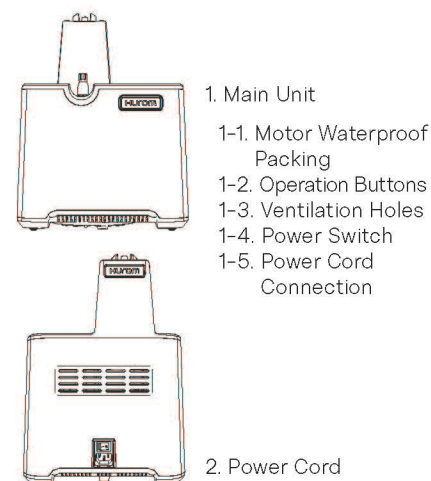
CE50



CP50



Main Unit



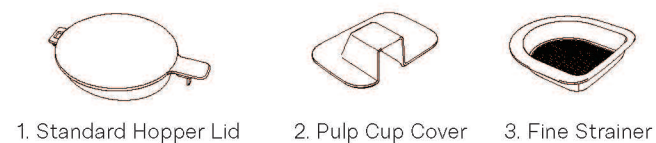
Accessories



Additional Parts (Packings)



Separately Purchased Products



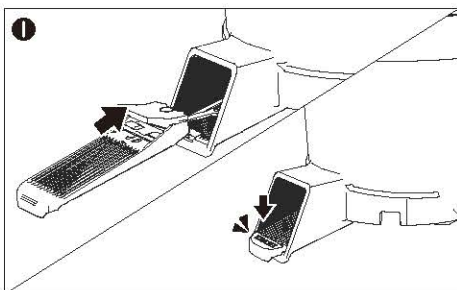
※ All components except the main unit (including motor waterproof packing) are replaceable consumable parts. Replacement cycles may vary depending on usage conditions.



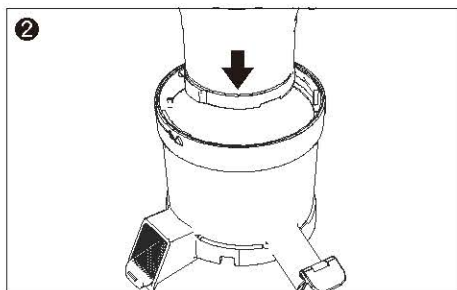
Assembly Instructions

Assembly, Disassembly, and Cleaning QR

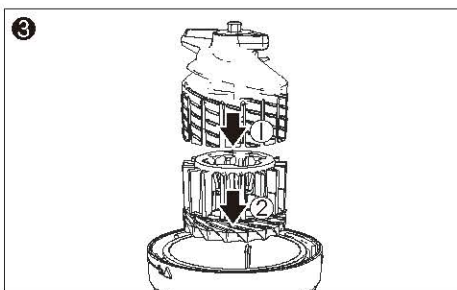
CE50



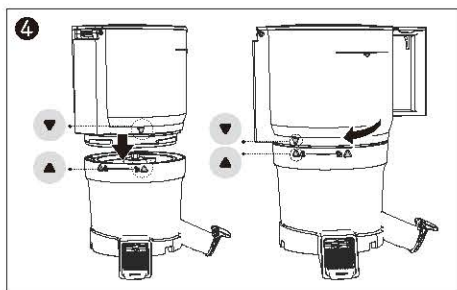
Insert the juicing packing holder into the drum.



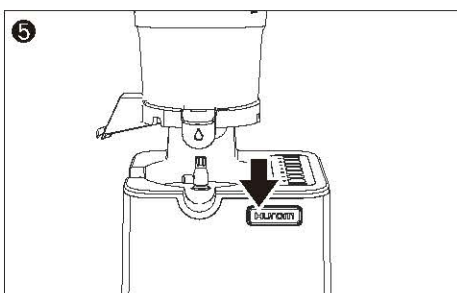
Insert the juicing strainer into the top groove of the drum, fitting it from top to bottom.



Assemble the upper and lower multi-screws, and then insert them downward into the drum, aligning with the arrow direction.



Align the (▼) mark on the hopper with the (▲) mark on the drum, place them together, and rotate clockwise until the marks align.



Place the fully assembled drum set directly onto the main body.

Please note

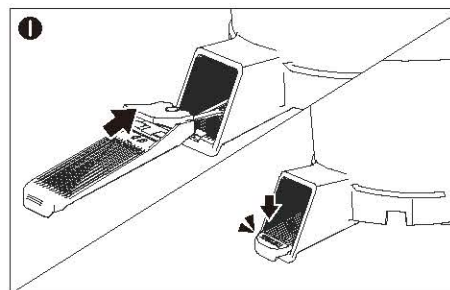
- O1. If the hopper lid does not close properly, the product may not operate.
- O2. Do not assemble the drum set on the main unit. Assemble the drum set first, and then place it on the main unit.



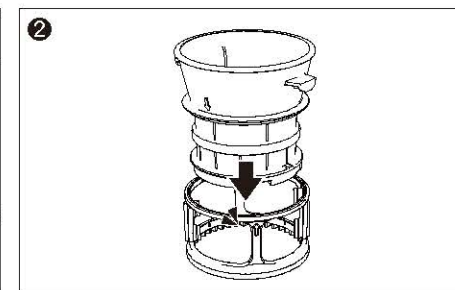
Assembly Instructions

Assembly, Disassembly, and Cleaning QR

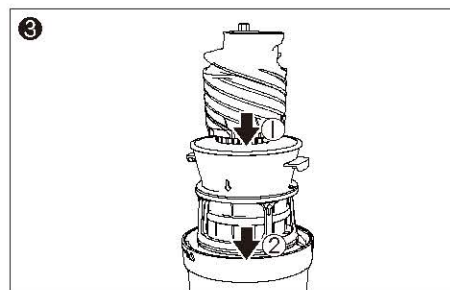
CP50



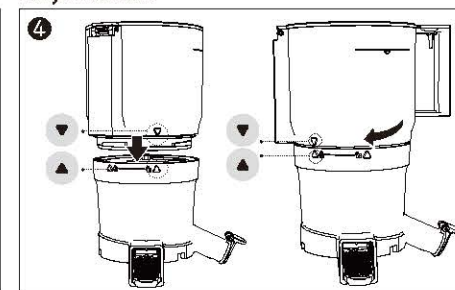
Insert the juicing packing holder into the drum.



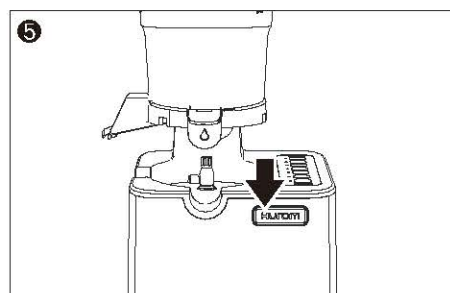
Insert the rotating brush into the strainer with the arrow pointing upward until it is fully inserted.



- ① Prepare the strainer and rotating brush.
- ② Align with the drum's top groove and press downward to insert.



Align the (▼) mark on the hopper with the (▲) mark on the drum, place them together, and rotate clockwise until the marks align.



Place the fully assembled drum set directly onto the main body.

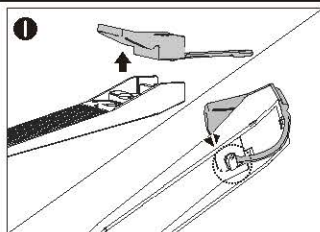
Please note

- O1. If the hopper lid does not close properly, the product may not operate.
- O2. Do not assemble the drum set on the main unit. Assemble the drum set first, and then place it on the main unit.



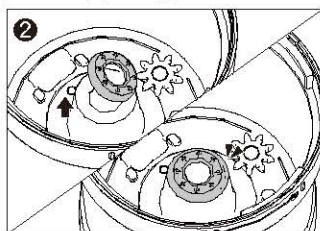
Packing Replacement Instructions

Component Replacement QR



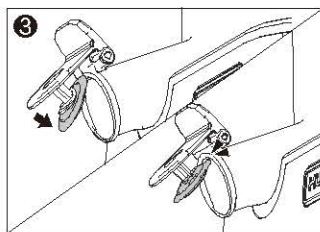
► Juicing Packing

Disassembly: Hold the packing and gently lift it out.
Assembly: After cleaning, hook the protruding part of the packing and press it in.



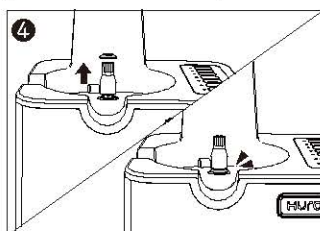
► Drum Packing

Disassembly: Hold the packing and gently lift it out.
Assembly: After cleaning, check the top and down direction, and then hook one side first. Press the rest of the packing firmly without any folded parts.



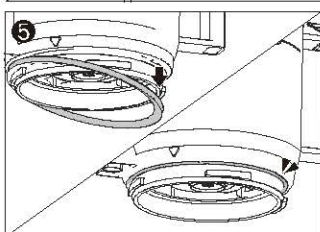
► Juice Cap Packing

Disassembly: Hold the packing and gently lift it out.
Assembly: After cleaning, hook one side of the packing first, and then hook the remaining part.



► Motor Waterproof Packing

Disassembly: Twist and remove the motor waterproof packing surrounding the motor shaft.
Assembly: Fit the motor waterproof packing around the motor shaft, and then press the lower part securely into the main body.



► Hopper Packing

Disassembly: Hold the packing and gently lift it out.
Assembly: After cleaning, hook one side of the packing first, and then hook the remaining part.

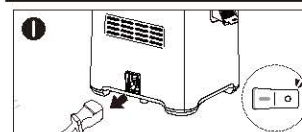
Please note

- ※ Packings are consumable parts. Replacement is recommended when necessary. Replacement cycles may vary depending on usage conditions.

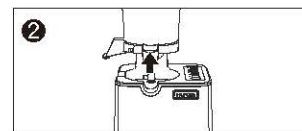


Parts Cleaning Instructions

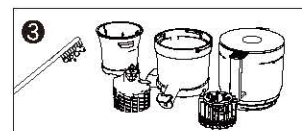
Assembly, Disassembly, and Cleaning QR



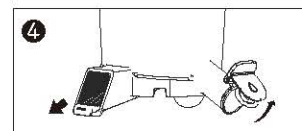
01. After the product operation has completely stopped, use dry hands to select the power switch on the back of the main unit to [OFF], and then unplug the power cord. Even after stopping the product, the motor may slow down gradually. Please proceed only once it has come to a complete stop.



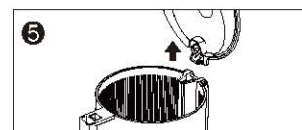
02. Remove the drum set from the main unit. Hold the drum set, move to the sink, rotate to open the hopper, and then remove and disassemble the parts in order.



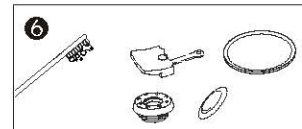
03. Apply detergent to the cleaning brush, wipe the parts, and then rinse with running water.



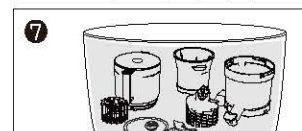
04. Disassemble and clean the juicing packing holder from the drum, and open and clean the juice cap.



05. Clean the hopper by removing the hopper lid.



06. Silicone packings may retain residue, so remove and clean them after use.
(Juicing packing, drum packing, juice cap packing, hopper packing)



07. Soaking in lukewarm water diluted with water, baking soda, and citric acid (or vinegar) in an 8:1:1 ratio allows for hygienic cleaning.

Please note

- ※ If cleaning or using the auto rinse [RINSE] function is not performed within 1 hour after use, the salt and residue from ingredients may cause parts to corrode or discolor. Dried residue may also make disassembly and cleaning difficult, potentially leading to reduced performance. After use, always clean immediately and allow parts to air-dry before storage. Do not use boiling water, high heat, steel wool, abrasives, or sharp cleaning tools.

※ Dishwasher Cleaning Method

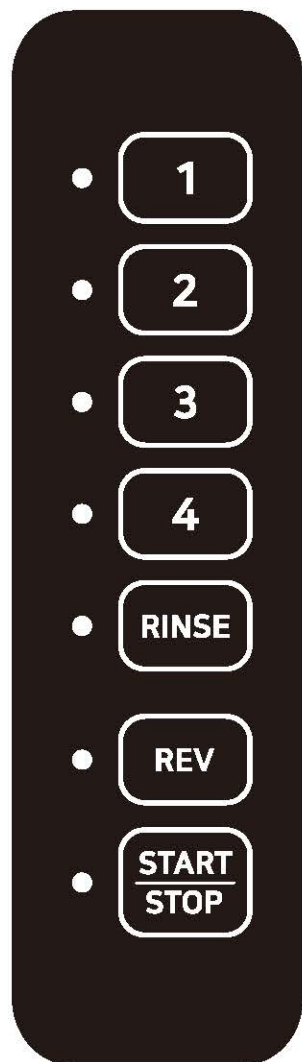
01. Remove the drum set from the main unit, rotate to open the hopper, and remove and disassemble the parts in order.
 02. Rinse the used parts under running water, and then place them in the dishwasher.
- * Dishwasher-safe parts include the hopper, hopper lid, drum, multi-screw (upper/lower), strainer, all packings, juice cup, pulp cup (do not use for more than 1 minute at temperatures above 85°C). The cleaning brush is not dishwasher-safe.

4. How to Use

Control Panel



Program Guide QR



Standby Mode

- Once the power cord is connected and the rear power switch is turned [ON], the product enters operation standby mode.
- If the drum set is installed, all LEDs turn on with a “beep” sound. If not installed, all LEDs blink at 0.5-second intervals with a “beep, beep, beep” sound.

Auto Menu

- The unit operates for the preset juicing timer duration and then shuts off automatically.
- The default juicing timer settings are as follows: “[1] – 2 minutes, [2] – 3 minutes, [3] – 4 minutes, and [4] – 5 minutes. Users can adjust these settings as needed.
- For detailed instructions, refer to auto menu time settings (p.17).

Auto Rinse [RINSE]

- The auto rinse menu operates according to the set program and automatically stops.
- For detailed instructions, refer to auto rinse [RINSE] (p.18).

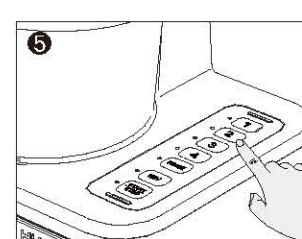
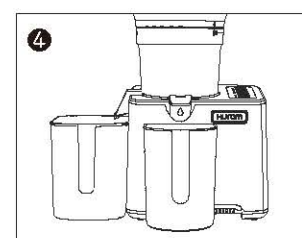
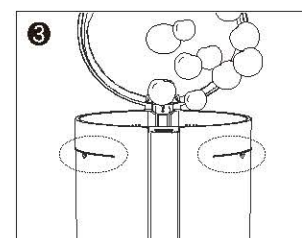
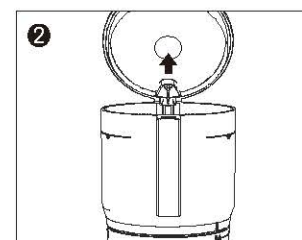
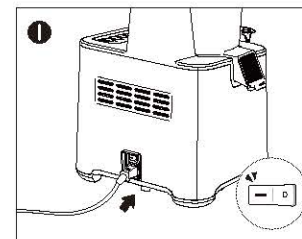
Manual Menu

- Users can manually start/stop/reverse juicing operations. Reverse operates only while the button is pressed.
- Pressing the [START/STOP] button will stop operation during auto menu, auto rinse [RINSE], or manual menu.
- For detailed instructions on using manual menu usage, refer to pp. 19–20.



Program Guide QR

Auto Menu



01. Connect the product's power cord and press the [ON] button on the back of the main unit.

02. Install the drum set on the main unit, and then open the hopper lid.

- ① Open the hopper lid by pulling the lever inside the hopper handle.
- ② When the hopper lid opens, a “beep, beep, beep” sound will play, and all LEDs will blink at 0.5-second intervals.

03. Add ingredients up to the hopper input limit line. Overloading may damage the product.

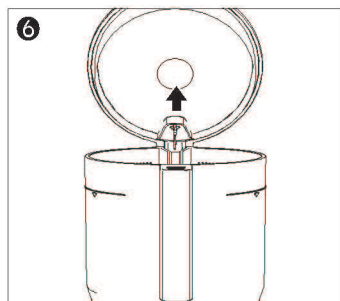
04. Before starting, close the hopper lid, and place the juice cup and pulp cup in their correct positions. When the hopper lid is closed, a “beep” sound will play, and all LEDs turn on.

05. Press the auto menu button briefly to operate.

- ① The “click” sound during operation indicates that the drum set is engaging with the motor.
- ② Always open the juice cap when juicing. If the cap is closed, juice may backflow into the hopper.
- ③ During operation, a “beep” sound will play, only the selected button's LED turns on, and the others will turn off.
- ④ If the screw stops during operation, it automatically reverses and then rotates forward. If the power is unstable, automatic reverse may not operate. In this case, press the reverse [REV] button for more than 1 second to activate reverse, then press the [1]~[4] buttons again.
- ⑤ Each auto menu has a timer set, and it automatically stops when the set timer elapses.
- ⑥ The initially set timer times are “[1] – 2 minutes, [2] – 3 minutes, [3] – 4 minutes, [4] – 5 minutes” and can be changed by the user by referring to “auto menu time settings” (p. 17) if needed.

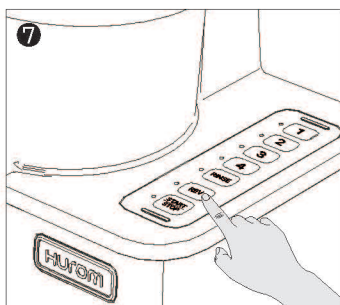


Auto Menu [Time Change]



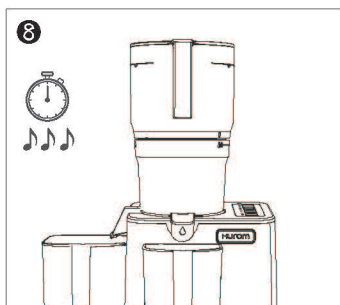
06. To add ingredients during operation, use the additional inlet or open the hopper lid.

- ① When the hopper lid opens, a “beep, beep, beep” sound occurs, and the auto menu pauses temporarily.
- ② While paused, only the LED of the selected button will flash at 0.5-second intervals.
When the hopper lid is closed again, a “beep” will sound, and the auto menu will resume operation. If the lid remains open for 60 seconds, a “beep” will sound, and the program will automatically shut off.
- ③ Do not use any pusher other than the designated one.
- ④ If the ingredients spin idly inside the hopper during extraction, use the pusher to press them down.



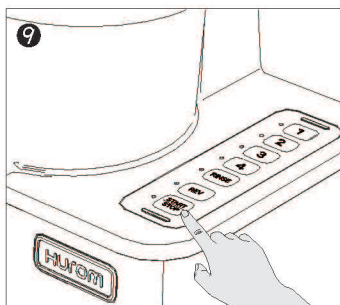
07. If reverse is needed during operation, press the reverse [REV] button. Reverse operates only while the button is pressed and automatically stops when released.

- ① Reverse is a function that operates motor rotation in the reverse direction. When activated, a “beep” sound will occur, and the [REV] LED will light up.
- ② After reverse operation, press the [1]–[4] buttons to resume juicing.



08. When the timer's set time elapses, a “beep, beep, beep” sound will occur, the operation will automatically stop, and it will switch to standby mode.

- ① To stop operation during juicing, briefly press the corresponding auto menu button or [START/STOP] button.
- ② Because of motor characteristics, the unit will not stop immediately when the button is pressed but will slow down in the current direction before stopping.



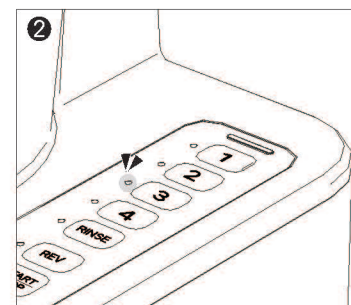
09. After operation ends, press the [START/STOP] button for 5 seconds to discharge remaining juice.

- ① Thick juices, such as tomato juice, may leave residue inside the drum.
- ② When removing the drum set, pulp may fall into the main unit depending on the ingredient used.



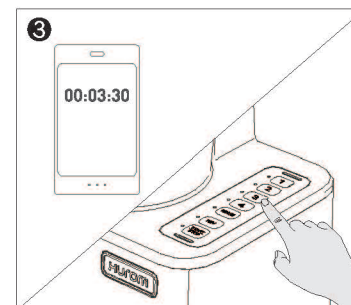
01. Press and hold the auto menu button you wish to adjust for more than 5 seconds. A “beep” will sound, and the timer adjustment mode will activate.

- ① When you enter the auto menu time settings, release the button.
- ② The auto menu time settings can be set with or without the drum set installed. To adjust while juicing, install the drum set first. To adjust only the timer without juicing, perform the setting without the drum set.
- ③ When setting auto menu time with the drum set installed, ensure that ingredients are already placed inside the hopper. Setting the timer without ingredients may cause part damage.



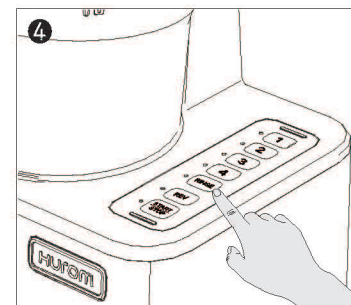
02. While in timer adjustment mode, the corresponding auto menu LED will blink at 1-second intervals.

- ① Time adjustment will be automatically canceled if the drum set is attached while adjusting without it or if the hopper lid is opened while adjusting with the drum set attached.
- ② If you want to cancel the change setting, briefly press the [START/STOP] button. A “beep” will sound, and the adjustment will be canceled without saving.



03. Once the desired time has elapsed, briefly press the active auto menu button again to save the new timer setting.

- ① When the setting is complete, a “beep, beep” sound will occur, and the unit will return to standby mode.
- ② The new timer setting begins at the moment the “beep” sounds and ends when the auto menu button is pressed again, indicated by the “beep-beep” sound.
- ③ Timer setting time is minimum 1 minute to maximum 10 minutes. If a time shorter than 1 minute is saved, it will default to 1 minute. If it exceeds 10 minutes, it will default to 10 minutes.



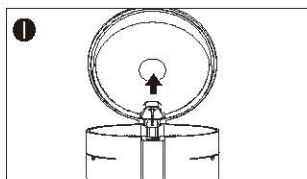
04. To reset the auto menu timer, press and hold the auto rinse [RINSE] button for more than 10 seconds until a “beep” sounds, and the auto menu timer will reset.

- ① Upon reset, the auto menu timer return to the default: “[1] – 2 minutes, [2] – 3 minutes, [3] – 4 minutes, and [4] – 5 minutes.”



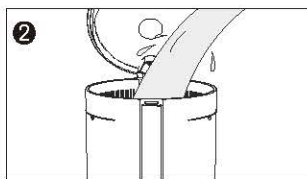
Auto Rinse [RINSE]

Program Guide QR



01. Attach the used drum set to the main unit, and then open the hopper lid.

- ① Open the hopper lid by pulling the lever inside the hopper handle with your finger.
- ② When the hopper lid is opened, a “beep, beep, beep” sound will occur, and all LEDs will flash at 0.5-second intervals.



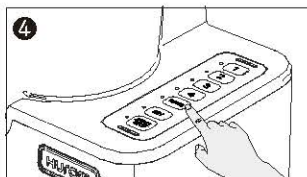
02. Ensure the juice cap is closed, and then fill the drum with water until it is full.

- ① Before adding water, place the pulp cup and juice cup in position.
- ② If the juice cap is open, cleaning will not work. Be sure to close it.
- ③ When adding water, pour evenly so that residue remaining on the hopper inner walls can flow into the drum.



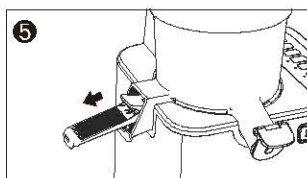
03. Close the hopper lid.

- ① When the hopper lid is closed, a “beep” will sound, and all LEDs will light up.



04. Press and hold the auto rinse [RINSE] button for more than 0.5 seconds to operate.

- ① The “click” sound during operation indicates that the drum set is engaging with the motor.
- ② When operating, a “beep” sound will occur, the [RINSE] LED will turn on, and the remaining LEDs will turn off.
- ③ If the hopper lid is opened during operation, a “beep, beep, beep” sound will occur, and it will pause temporarily. During the pause, only the [RINSE] LED will blink at 0.5-second intervals. When the hopper lid is closed again, a “beep” sound will occur, and the operation will continue. If the hopper lid remains open for 60 seconds, a “beep” sound will occur, and the operation will stop automatically.



05. Remove the juicing packing holder attached to the pulp outlet during auto rinse [RINSE].

- ① Lift the juicing packing holder upward and pull it out.
* Be careful as “reinstallation” may be difficult if the juicing packing holder is removed during juicing or rinse operation.
* Always place the designated cup at the outlet.



06. The auto rinse [RINSE] operates for 2 minutes and then stops automatically.

- ① To stop operation immediately, briefly press the [RINSE] button or the [START/STOP] button. Because of the motor's characteristics, the unit will not stop instantly but will slow down in the operating direction before stopping.
- ② When auto stop is activated, a “beep, beep, beep” sound will occur, and the unit will return to standby mode.



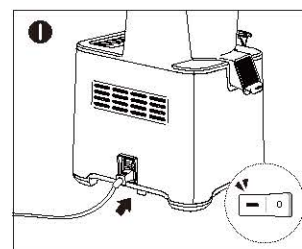
07. After the auto rinse [RINSE] cycle is complete, open the juice cap.

- ① Since water may be discharged from the juice and pulp outlets, be sure to place the pulp cup and juice cup under their respective outlets.
- ② Wait until water is completely discharged, and then tilt the remaining toward the juice outlet to discard any remaining water.

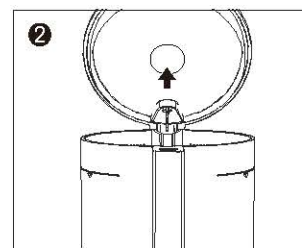


Manual Menu

Program Guide QR

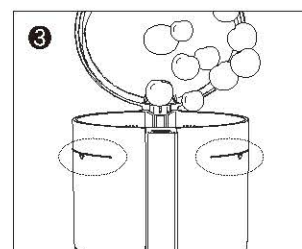


01. Connect the power cord and press the [ON] switch on the back of the main unit.

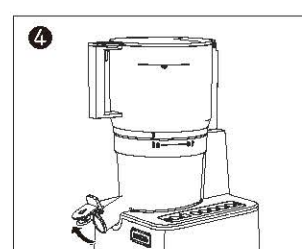


02. Attach the drum set to the main unit, and then open the hopper lid.

- ① Open the hopper lid by pulling the lever inside the hopper handle.
- ② When the hopper lid is opened, a “beep, beep, beep” sound will occur, and all LEDs will blink at 0.5-second intervals.

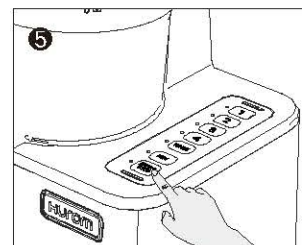


03. Add ingredients up to the hopper input limit line. Overfilling may damage the product.



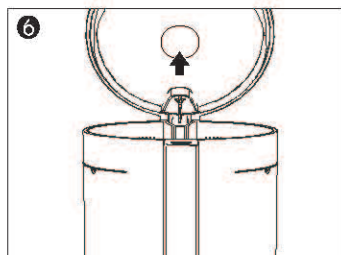
04. Close the hopper lid and always open the juice cap.

- ① Before operating the menu, place the juice cup and pulp cup in position first.
- ② If juicing is performed with the juice cap closed, juice may backflow into the hopper. Conversely, if juice does not flow out even when the juice cap is open, open the hopper lid and empty the contents.
- ③ When the hopper lid closes, a “beep” sound will occur, and all LEDs will turn on.

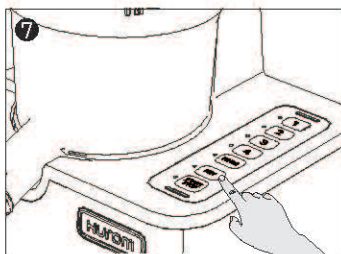


05. Briefly press the [START/STOP] button to operate.

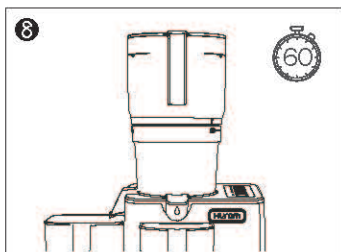
- ① The “click” sound at startup indicates that the drum set is engaging with the motor.
- ② When the operation begins, a “beep” will sound, the [START/STOP] LED will turn on, and the other LEDs will turn off.
- ③ If the screw stops during use, it automatically reverses and then rotates forward. If the power is unstable, automatic reverse may not activate. In this case, press the [REV] button for more than 1 second to activate reverse, and then press the [START/STOP] to resume operation.
- ④ For safety, an automatic stop timer is set to shut off the unit after 30 minutes of operation. If you press a button during use, open the hopper lid, or restart after shutdown, the timer will reset.



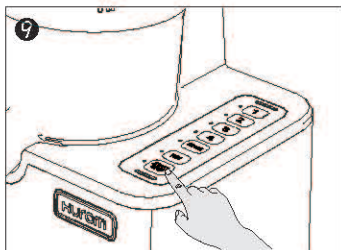
- 06. To add ingredients during operation, use the additional inlet or open the hopper lid.**
- ① If the hopper lid is opened, a “beep-beep-beep” will sound, and manual menu will pause.
 - ② While paused, only the [START/STOP] LED will blink at 0.5-second intervals. When the hopper lid is closed again, a “beep” sound will occur, and the manual menu will resume. If the lid remains open for 60 seconds, a “beep” sound will occur, and the unit will shut off automatically.
 - ③ Do not use any pusher other than the designated one.
 - ④ If the ingredients spin idly inside the hopper during extraction, use the pusher to press them down.



- 07. If reverse is needed during operation, press the reverse [REV] button. Reverse operates only while the button is pressed and automatically stops when released.**
- ① Reverse is a function that operates motor rotation in the opposite direction. When reverse operates, a “beep” sound will occur and the [REV] LED turns on.
 - ② After reverse operation, press the [START/STOP] button to resume juicing.



- 08. After the ingredients in the hopper are completely gone, continue running for about 1 more minute.**
- ① Since juicing progresses slowly, time is needed for the final ingredient juicing.
 - ② Running the unit for about 1 extra minute after juicing makes it easier to detach the hopper and clean the components.



- 09. Once juicing and pulp discharge are complete, briefly press the [START/STOP] button to stop operation.**
- ① Because of the motor's characteristics, the unit will not stop immediately when the button is pressed. It will slow down in the operating direction before coming to a complete stop.
 - ② When stopping, all LEDs light up with a “beep” sound.
 - ③ After the operation ends completely, wait until all juice has drained out, and then press the [START] button for about 5 seconds to discharge any remaining juice from inside the drum.

※ Thick ingredients like tomatoes may have juice remaining inside the drum. Depending on the juiced materials, some pulp may also fall into the main body when detaching the drum set.

Please note.

- 01. In standby mode, pressing and holding the reverse [REV] button activates reverse.**
- ① Reverse is a function that operates motor rotation in the opposite direction.
 - ② When reverse operates, a “beep” sound occurs and the [REV] LED turns on.
- 02. Reverse [REV] operates only while the button is pressed and stops when released.**
- ① When the button is released, it switches to standby mode and all LEDs turn on.
 - ② Do not insert hands or tools during reverse. Contact with moving parts may cause injury.

5. Before Requesting Service

FAQs [Self-Diagnosis / Troubleshooting]

Depending on operating procedures or usage conditions, the product may temporarily not function normally. If the problem persists after checking the information below, please get in touch with your local Hurom authorized dealer or service center. When requesting service or ordering parts, please provide the model name and barcode serial number located on the back of the product.

Q: A “click” sound occurs at the start of operation.

A: • This is the sound of the motor and multi-screw connecting. It is not a malfunction.

Q: The main unit does not operate alone.

A: • For safety design reasons, the main unit alone does not operate. Completely assemble the drum set and combine it with the main unit for use.
Also, always turn off the power when assembling or disassembling the product.

Q: The unit does not operate.

- A:**
- [When assembling the hopper, align the sensor position accurately] This product has a safety sensor and is designed not to operate if not properly assembled.
 - [Hopper lid not closed] Ensure the hopper lid is fully closed. If it is not, the safety sensor will not detect it, and the unit will not operate. Close the lid firmly until you hear a “click,” and then start operation.
 - [Screw not assembled] If you hear a “whirring” sound during operation but the hopper mixing blade does not rotate, check whether the screw inside the drum is properly assembled. If not, you will hear noise, but the blade will not rotate, and no juicing will occur.
 - [Power cord connection] Check the power cord and main unit connection. Push the cord in completely, and then gently move it side to side. If it does not move, it is properly connected. Plug into a dedicated outlet before operating.
 - [Main unit back power switch ON selection] There is a power switch for [ON/OFF] on the back of the product main unit. Check if the switch is selected to [ON].

Q: The unit stops during normal operation.

- A:**
- If too many ingredients or large pieces are added, the built-in auto-reverse function will temporarily engage before resuming normal operation. If the power supply is unstable, auto-reverse may not work. In this case, use manual reverse in standby mode (p. 19).
 - [For auto menu] The program is set to stop automatically after the timer expires. Briefly press the button again to restart.
* If auto menu time reset is needed, refer to auto menu time settings (p. 17).
 - [For manual menu] For safety, the unit is designed to shut off automatically after 30 minutes of operation.
* Restarting the program or opening/closing the hopper lid will reset the timer.

Q: There are cracks and scratch marks on the product.

A: • During the molding process, curved marks may remain in addition to straight molding lines. This is normal and does not affect performance.

Q: Juice leaks through the pulp outlet immediately after ingredient input.

A: • Depending on the input ingredients, a small amount of juice may leak through the pulp outlet. Check if the juicing packing holder is properly installed. This is not a product defect but a phenomenon according to ingredient characteristics. The juice leakage will stop during operation.
If juice continues to leak, contact customer service.

Q: Juice backflows into the hopper.

A: • Did you juice with the juice cap closed?
If juicing is performed with the juice cap closed, juice may backflow into the hopper. If reopening the juice cap does not allow sufficient discharge, open the hopper lid and empty the contents.

Q: Juice leaks between the hopper and drum or between the drum and main unit.

A: • Are the hopper packing, drum packing, or juicing packing holder properly assembled?
If the hopper packing, drum packing, or juicing packing holder are assembled backward or not properly assembled, juice may leak.
Check if the packings are properly assembled.

Q: The hopper does not open.

A: • There may be a lot of residue remaining inside.
Run the unit to discharge the pulp, or repeat reverse rotation for about 10 seconds, 2–3 times, to open the hopper more easily.

• Check that no foreign objects or solid materials (such as hard seeds from persimmons) have been inserted.
If foreign substances or solid materials have been introduced, attempting to reverse may cause further damage.
In this case, contact your local Hurom authorized dealer or service center.

Q: The drum shakes during juicing.

A: • The drum set is designed to sit on the main unit, so natural shaking may occur during operation because of the motor movement. This may appear more pronounced when juicing harder or tougher ingredients (such as carrots, potatoes, radishes, beets, or kohlrabi). This is a normal occurrence and not a product defect, so you can continue using the unit with confidence.

Q: Abnormal noises are heard during juicing.

A: • Depending on the characteristics of ingredients such as vegetables, temporary friction sounds may occur during juicing.
(Examples: cabbage, carrots, broccoli, etc.). This is normal operation, so you may continue using the product with confidence.

Q: The screw stopped during operation, but the automatic reverse does not operate.

A: • If the power supply is unstable, automatic reverse rotation may not activate.
To use reverse rotation manually, refer to the “Manual Menu Usage” section (p. 19).

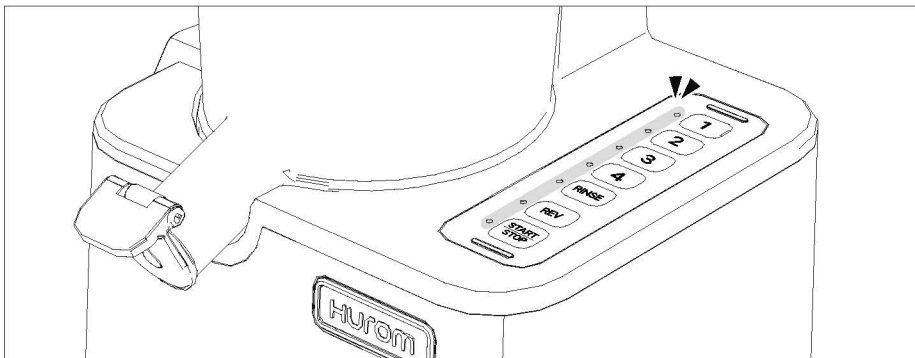
Q: Juicing stops automatically before the timer ends in the automatic or manual menu.

A: • If frequent reverse rotations occur during juicing, the unit may shut down automatically to protect the product. This can happen if unprocessable or unprepared ingredients are inserted. Please refer to “Preparing Ingredients” (p. 26).



Error Codes

Troubleshooting QR



※ Check the blinking pattern to identify error codes.

All LEDs blinking at 0.5-second intervals

Cause of issue • This appears when the drum set is not attached to the main unit.

Solution • Please attach the drum set to the main unit before use.

All LEDs blinking at 1-second intervals

Cause of issue • If abnormal voltage is applied to the unit, an error will occur to protect the product.

Solution • Stop operation, wait briefly, and then resume use.

During operation, the unit stops automatically and all LEDs turn on (with a "beep, beep, beep" error sound).

Cause of issue • This occurs when automatic reverse rotation is triggered frequently during operation (9 times or more within 1 minute). The operation may automatically stop during operation for product protection.

Solution • Check whether the ingredients used are not processable or if too many ingredients were inserted at once.

All LEDs blinking at 0.5-second intervals during product operation (with a "beep, beep, beep" error sound before stopping).

Cause of issue • [If the hopper lid is opened during auto menu, manual, or auto rinse [RINSE] operation], the unit may automatically stop.

Solution • If the hopper lid is opened during auto menu, manual, or auto rinse [RINSE] operation, the unit will pause. If the lid is closed within 60 seconds, operation will resume. If left open for more than 60 seconds, the unit stops completely and switches to standby mode with the LEDs blinking.

Please note

※ If the same problem repeats, contact your local Hurom authorized dealer or service center.

6. Ingredient Preparation

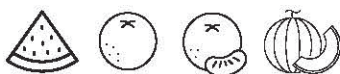
General Ingredients



- ▶ For apples, you may juice them whole or remove seeds according to preference.
For fruits like pears, Korean melons, kiwis, etc., juice them together with seeds and skin.



- ▶ For pomegranates, remove the outer peel and juice only the arils.
For grapes, remove only the fruit from the stems for preparation.



- ▶ For fruits such as watermelon, oranges, grapefruit, and melons, peel off the outer skin, but do not remove the seeds—juice them together with the flesh.



- ▶ For fruits with hard seeds that are difficult to chew or swallow, always remove the seeds before juicing. Failure to do so may cause the unit to stop working or component damage (persimmons, peaches, plums, ume, cherries, etc.)



- ▶ For long, fibrous ingredients such as water dropwort, angelica-tree shoots, wheatgrass, or chives, cut them into pieces about 3–4 cm long before juicing. For wheat grass and chives, bundle them into handfuls to prevent scattering when inserting.



- ▶ For fibrous or root vegetables such as ginger, cut them into pieces no longer than 3 cm and remove all dirt before juicing. If heavily soiled, peel before use. When juicing in large quantities, do not exceed the input limit. During continuous operation, run the RINSE mode or clean the parts before continuing.

MEMO

HUROM

MADE IN KOREA

Copyright© All Rights Reserved by HUROM